

Access the User Guides and Help Videos

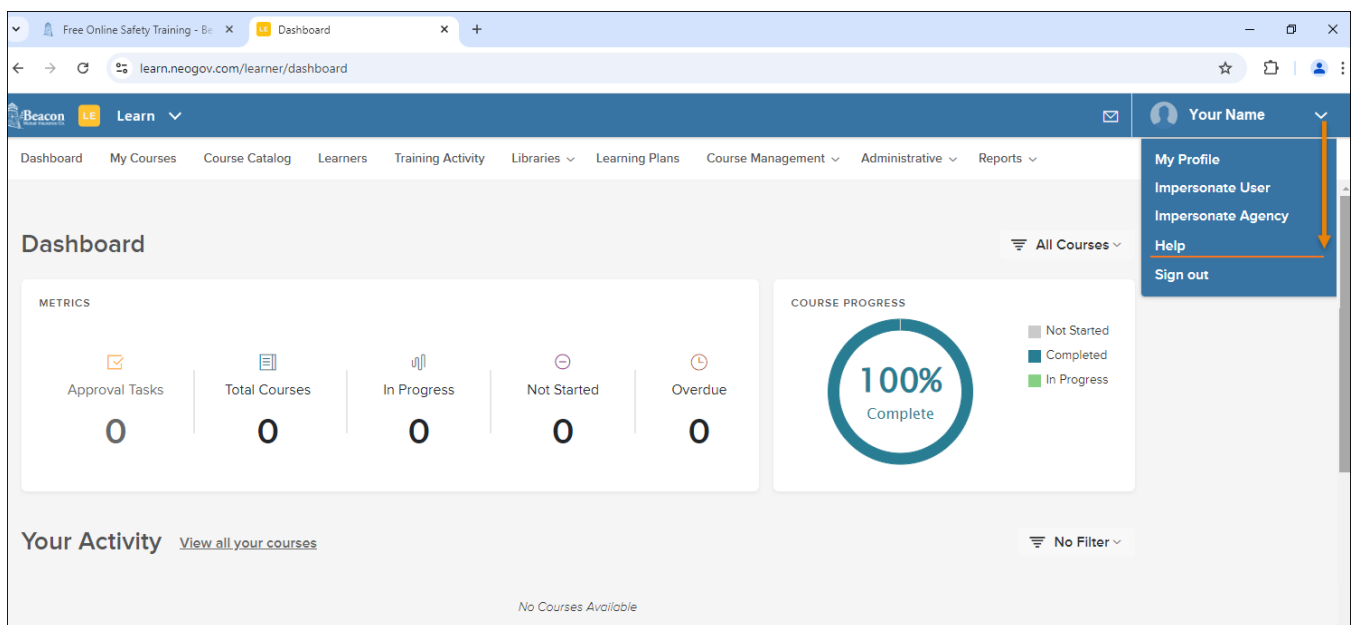
You will need to register for an account before you log into the Beacon Online University website. Fill out and submit the application. You will receive your account information in an email from NeoGov.

https://beaconmutual.formstack.com/forms/online_university_account_registration_form

Log into Beacon Online University with your account username and password: <https://login.neogov.com/>

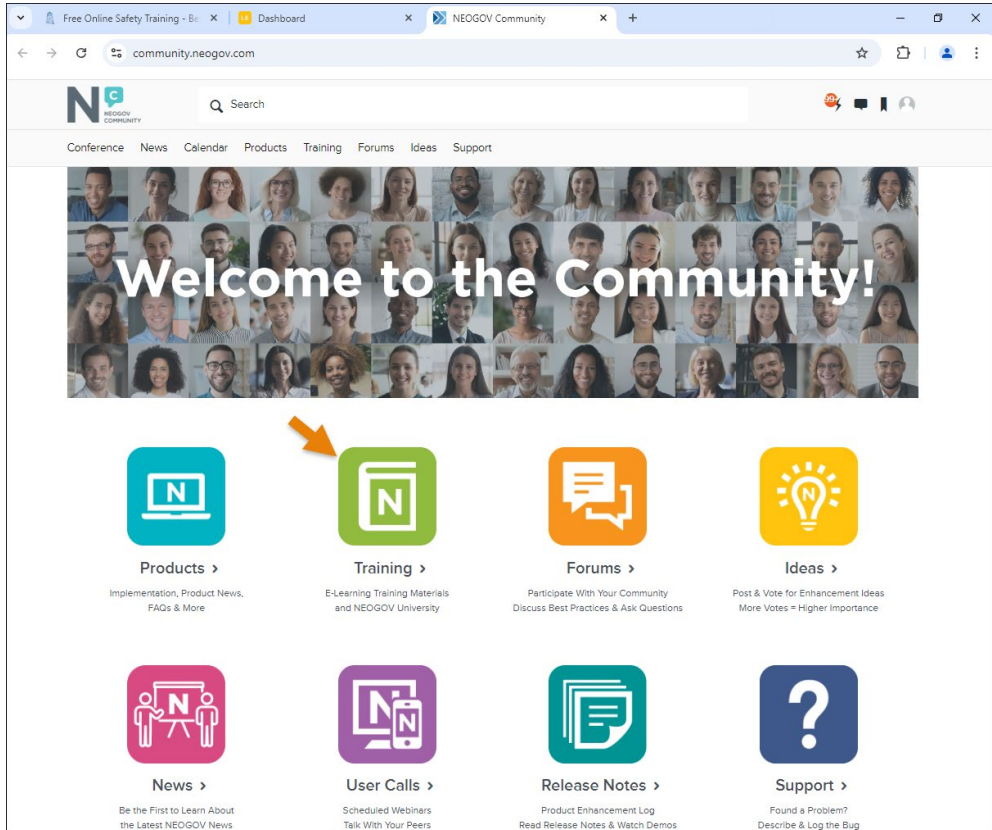
Your account will open with access to Help:

1. In the top menu, click the arrow next to your name and select the **Help** option:

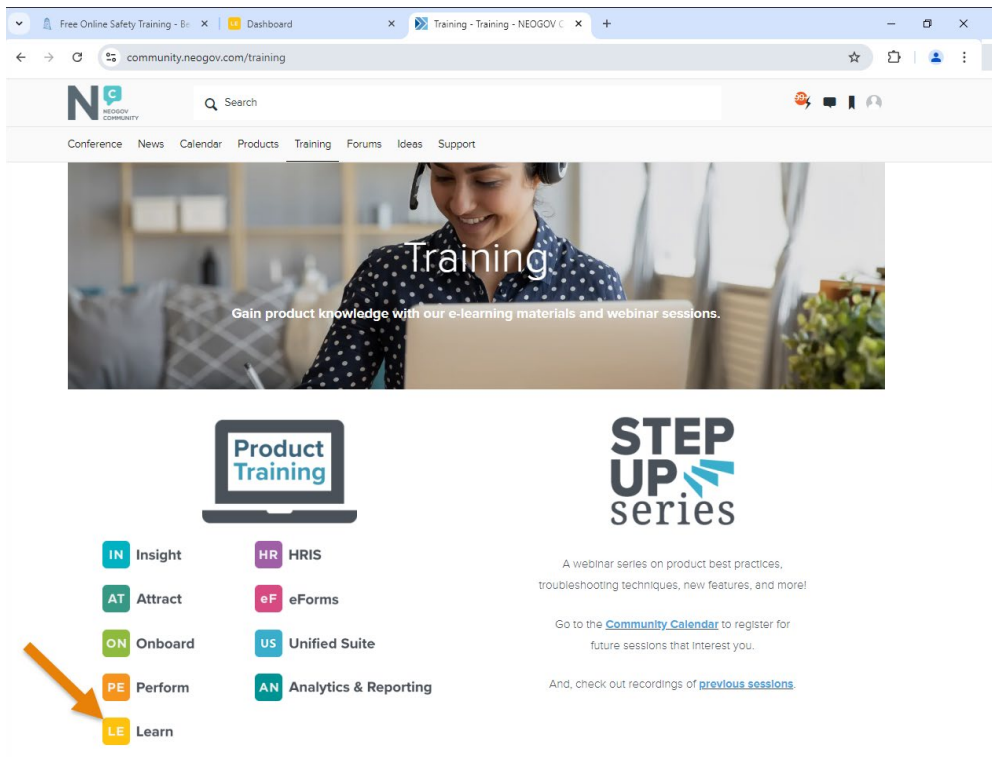


The NeoGov Community website will open.

2. Click the **Training** icon as pictured below:

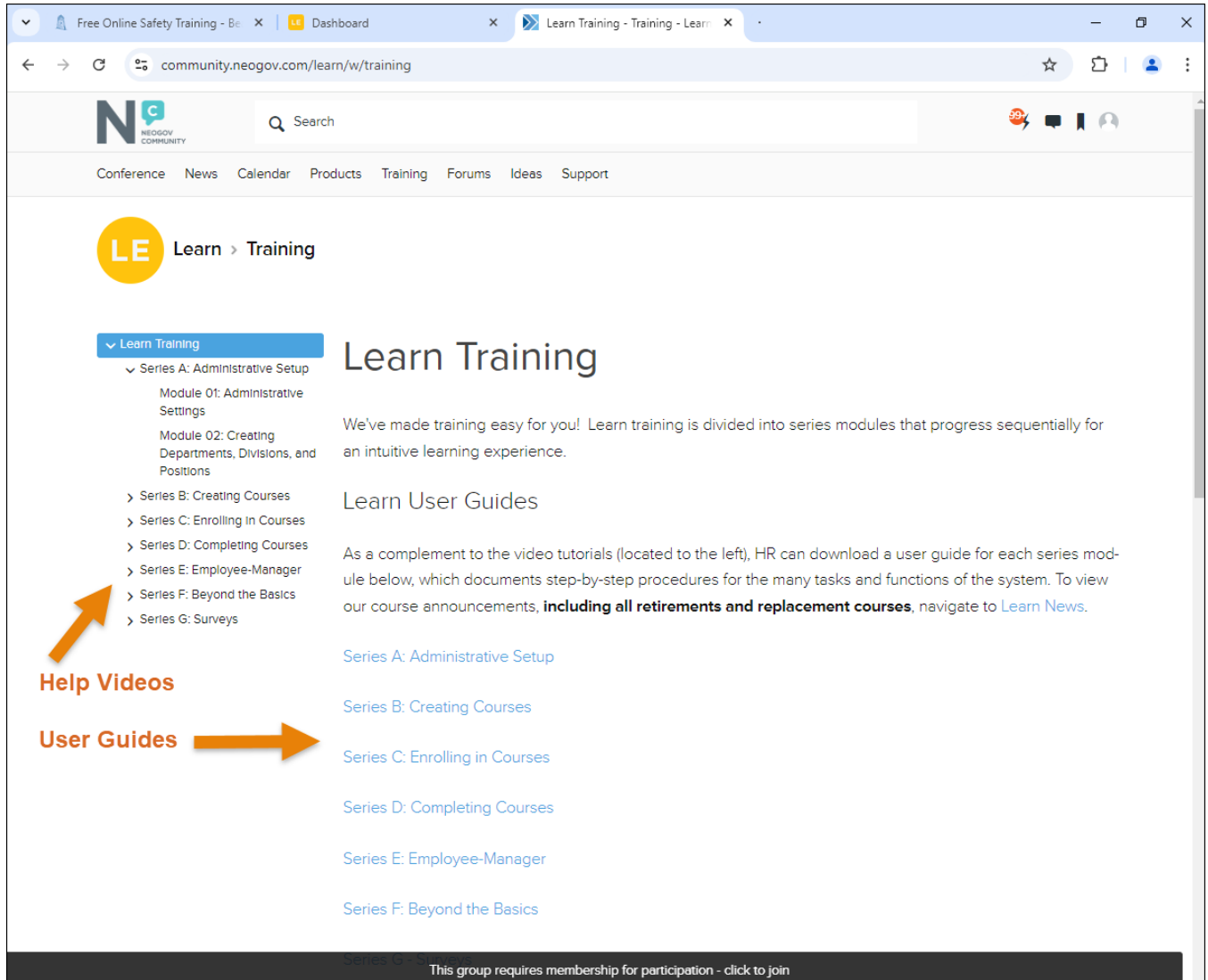


3. In the Training page, click the **Learn** icon:



4. In the Learn Training page, access the help videos in the left navigation panel.

You can also click the user guide links for step-by-step help instructions:



If you need help at any time, contact NEOGOV Customer Support:

Email: customersupport@neogov.com

Phone: (877) 204-4442